

St. Joseph College of Teacher Education for Women Ernakulam



CRITERION V

5.1.3- Transparent Mechanism for Timely Redressal Student Grievances including Sexual Harassment and Ragging Cases

Other Relevant Information

Students' grievances are addressed within 7 days of receiving the complaint.

Submitted to

National Assessment and Accreditation Council (NAAC)

3rd Cycle of Assessment

St. Joseph college of Teacher Education for women, Ernakulam

GRIEVANCE REDRESSAL FORM

Please Enter Personal Details

Name of the Applicant (s) : Prose Maria John

Address : Valiave ettil (41), Kuruppenthara, Manjoox P.O., Kottagam

Phone Number : 8606693200

Email Id : Vosernavajohnge @gmail.com

Grievance Details

Subject of Grievance : Changing Tollegetime

Please complete the following entries before submitting the form

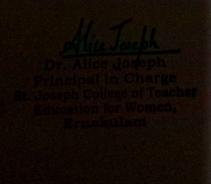
Letter date : 13 -3 - 2023

Name of Staff with Designation whom you met:

Response from the authority

Please Enter a Brief Description of the Grievance

It could be better if the college can change the working hours from 9 Am to 3 Pm. It will be convenient for students also.



St. Joseph college of Teacher Education for women, Ernakulam

GRIEVANCE REDRESSAL FORM

Please Enter Personal Details

Name of the Applicant (s) : Restorma Fearu's

Address: Kueckkauceppatt Paghanganad

... - . -

Phone Number : 944768 5345

Email Id : echamable e sia @ganail. cam

Grievance Details

Subject of Grievance : Allowance

Please complete the following entries before submitting the form

Letter date : 10\3\ a0a3

Name of Staff with Designation whom you met:

Response from the authority

Please Enter a Brief Description of the Grievance

pend a lot of amoney box the buying makeral box teaching ado. It will be accorded by the your provider allowance box the same

MINUTES OF THE MEETING OF GRIEVANCE REDRESSAL CELL ON 14th MARCH 2023 A meeting of Greener Rechessal Cell was held on 14th March 2023 at 2 pm In the Conference half. All members of the Gruinne Redressal Cell were present for the meeting. I Students gave the complaints in written Horms. The main grevinces Grescoled wir · Submitsion of various practical works in CDs as CD writing provisors is not ind many lap lofts and remarkable of cos in shoppo. V=2. Changony the College lime form 9 am garny providence for part time fol for students 3. Provisions for gelling sometary pads 4. Inadequesies of Chraskinsons 5. Dealings of I some of the staff members. The issues were discursed and the following decisions were laken 1. Consulling the Board of Studies (Education) members of Mig Unwelly and making them aware about the assius commeeled with CD. Changing the College time is not possible for the time locong as the College's Trefaring forthe roat NABC reiges 3. Decided to conduct a PTA meeting and epigarie about a semilary pad venting onachine to get installed sfrons orski Onddequeres of roashooms were salisfieid 3. Descussed the matter with the steff member and get is studies it iwas only a onsometimetry among the students The needing come to an end by 4 pm with Dr. Alice Joseph in Church.

St. Joseph college of Teacher Education for women, Ernakulam

Grievance Redressal Form

Please enter Personal Details

Name of the Applicant(s)	
Address	: MEERA MATHEN
Phone Number	: MOOZHUR (H) KARUKACHAL P.O KARUKMHAL KOTTAYAM, PINI - GEGSHO
	: 8921427729
Email ID	: meesamathew 2014 @ gmail (em
Grievance Details	
Subject of Grievance	: fact out
	: luck or Collège hours
Please complete the following entrie	s before submitting the form
Letter Date	: 20/07/2022
Name of Staff with Designation	A .
whom you met	: Dr. Sr. Siji John
	(Arst. Professor) - Social Science.
Response from the authority	: The authorities didn't hear our
	grievance and they said that they can't change after it back to the normal as that of covid-19 pandomic period.
	change alter it back to the normal as
	that of covid-19 pandemic period.
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MINUTES OF THE THE TWO STATES	the same of the sa
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A meeting of Grevener Redressed Cell was held	on.
55th July 2022 at 3 plan. All members of the Greenan	u
Poloccal Call were present for the needing The iss.	ues
the desired were	
pul jarwing were	nding
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Redressal Cell were present for the meeting. Sac tissed put forward were put forward were . Lack of combinious wifi facilety for alle online webness and online classes I have shedule from 2. Change in the college time shedule from 8.30 am - 130 pm to 9.30 am - 3 pm: 3. Lack of a frofier college store for punch office stationards.	3-8-11-8-11-11-11-11-11-11-11-11-11-11-11
2. Change in the college time shedule grown	CONTRACTOR OF THE PARTY OF THE
8.30 am - 130 pm to 930 am - 3pm.	,
Lack of a proper college store for punch	esting
In themself	
office stationaries.	
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and dollowing declisions were laken	
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more speed for academie purpose. 2. As could 19 pandenie selicalem secre our; charge of the 9.30 am - 3. pm academie time schedu	de
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cannot le changed But more line can be que	
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3. Proper slips were luber for a conflement ste	8.C
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4:30 pm soun a star frage.	
Dr. Rachel Gen Staff on charge	m
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St. B. S. S.	
Dr. Alice Joseph	
Principal In Clare of Teacher	
Fundam Education Ernakulam	